



PARTNER WITH MWES FOR LONG-TERM AUTOMATION PERFORMANCE

Manufacturers rely on automation to increase throughput, maintain quality, and stay competitive. But even the most advanced systems require ongoing service, preventative care, and modernization to sustain performance. Unplanned downtime, outdated controls, and lack of technical support can quickly impact productivity and profitability.

As a full-service system integrator, MWES delivers comprehensive service and support programs designed to protect your automation investment. From 24/7 troubleshooting and preventative maintenance to upgrades, training, and spare parts management, our team ensures your systems operate safely, efficiently, and reliably—year after year.

Why MWES?

- ◆ **24/7 Service & Support** - Rapid response to minimize downtime and production disruption.
- ◆ **Full-System Expertise** - We service complete automation systems, not just components.
- ◆ **OEM & Multi-Brand Support** - Service for MWES systems and third-party automation platforms.
- ◆ **In-House Engineering & Controls Team** - Mechanical, electrical, robotic, and software expertise under one roof.

KEY FEATURES :

- ▶ **MINIMIZE UNPLANNED DOWNTIME**
Rapid diagnostics and responsive field support reduce costly production interruptions and keep operations running smoothly.
- ▶ **EXTEND EQUIPMENT LIFECYCLE**
Preventative maintenance and proactive system health checks protect critical automation assets and maximize ROI.
- ▶ **IMPROVE SYSTEM PERFORMANCE**
Upgrades, modernization, and optimization improve throughput, safety, and efficiency without requiring full system replacement.
- ▶ **PROTECT YOUR WORKFORCE**
Training and technical support empower your team to operate and maintain systems safely and confidently.
- ▶ **FUTURE-PROOF YOUR AUTOMATION**
Controls updates, software enhancements, and robotic retrofits keep your system aligned with evolving production demands.

SERVICE & SUPPORT



SERVICE & SUPPORT CAPABILITIES

► 24/7 TECHNICAL SUPPORT

Direct access to experienced engineers and technicians for troubleshooting, diagnostics, and rapid response coordination.

► PREVENTATIVE MAINTENANCE PROGRAMS

Structured maintenance plans designed to reduce wear, prevent unexpected failures, and ensure optimal system performance.

► FIELD SERVICE & ON-SITE SUPPORT

Skilled technicians available for system inspections, repairs, emergency service calls, and performance optimization.

► REPLACEMENT PARTS & SPARES MANAGEMENT

Fast access to OEM and equivalent components with guidance on strategic spare parts planning.

► ROBOT SERVICE & CALIBRATION

Robotic system diagnostics, maintenance, and calibration to ensure precision, repeatability, and uptime.

► TRAINING & OPERATOR DEVELOPMENT

Customized training programs to improve operator efficiency, reduce troubleshooting time, and enhance system longevity.

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MWES supports your automation systems from initial installation through the full lifecycle of your equipment. Whether maintaining a single robotic cell or modernizing a facility-wide production line, our service team delivers responsive support, technical expertise, and scalable solutions designed for long-term reliability and ROI.

LET'S KEEP YOUR SYSTEMS RUNNING

Contact MWES today to schedule service, request parts, or develop a preventative maintenance plan tailored to your operation.



www.mwes.com | 866.880.MWES | info@mwes.com

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