INNOVATION THROUGH AUTOMATION

24/7 Service & Support

MMes

MWES offers prompt customer service and support for all of our products. Additionally, we offer our highest quality support for systems developed by other automated system integrators, regardless of the industry.

We are a multi-vendor automation system integrator. Our deep automation knowledge extends across all the major automation vendors, so you can be sure that the system you have, is a system we have experience in. This means that you only need to contact MWES to service your entire system, rather than collect a number of vendor-specialized technicians.

Contact MWES to service, repair, update or expand your manufacturing automation system in as little time as possible.

CONTACT OUR TECHNICAL SUPPORT TEAM

service@mwes.com Business Hours: **1.414.327.0000** 24/7 Hotline: **1.877.219.7320**

AREAS OF SUPPORT

- Field service for most robot brands
- Technical support
- Preventative maintenance
- Replacement parts
- System training courses
- Online & offline programming
- System retrofits & upgrades
- Productivity improvements
- Robot programming



MIDWEST ENGINEERED SYSTEMS INC.

V238N1800 Rockwood Drive Waukesha, WI 53188



YOUR AUTOMATION Solutions

- Full Factory Automation
- Assembly Line Automation
- Robotic Welding
- AGV & AMR Integration
- AS/RS Buffer Systems
- Web Handling & Converting
- Case Packing Automation
- Robotic Palletizing & Depalletizing
- Food Handling & Forming
- Vial Filling Automation
- Robotic Press Brake
- Standard Machine Tending
- Robotic Bin Picking
- Robot Laser Cutting
- Custom Machines
- New Product Introduction
- Additive Manufacturing
- Proof of Principle Testing

WHY PARTNER WITH Midwest Engineered Systems

Since 1991, MWES has provided automated manufacturing solutions that our customers and partners trust and depend on. We bring our world-class capabilities to any project with solutions that will bring about improved throughput and a return-on-investment.

No matter the industry, our dedicated staff of engineers are adept at understanding specialized and diverse processes from a variety of production environments, to deliver systems that are designed to solve the unique problems each customer is looking to solve.

INTELLIGENTEXPERIENCEDDEDICATEDWE ARE INNOVATION THROUGH AUTOMATIONRESPONSIVEEFFICIENTSUPPORTIVE

TRUST US WITH YOUR DATA MWES is ITAR Compliant

We pride ourselves on our secure facilities, systems and processes that ensure our customer's and partner's trade secrets is our top priority.

WE HAVE YOUR BACK WITH 24/7

Customer Service & Support

We offer prompt **24/7** service and support for all of our products and provide support for systems developed by other automation integrators.

- Technical support
- Preventative maintanence
- Replacement parts
- On-site system integration
- Operator, programmer & maintenance training
- Field service for most robot brands
- Productivity improvements
- System retrofits & upgrades
- HMIs standard & custom
- System modernization
- Offline programming
- Entire automation system audits

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